

Getting Started with Text Message Banking

Follow these simple steps to get started with Text Message Banking:

STEP ONE

Sign on to AEA Online Banking from your desktop

Sign on and select "Notifications" in the top navigation.

STEP TWO

Locate "Settings" in the Notifications menu

Select "Settings" from the Notifications menu.

STEP THREE

Input mobile phone number in the Alerts and Notifications tab

Enter your mobile number on the top right window to activate a mobile device.

STEP FOUR

Enable account(s)

After entering your mobile number, click "Activate" to receive a confirmation text message.

STEP FIVE

Receive a text message

You will receive a text message to your mobile device to confirm enrollment. You can then text commands to AEA at 454545.

Text Commands

You can send a variety of text commands to AEA at 454545. Each request can be phrased in more than one way (e.g., BAL or BALANCE). The command variations are noted below, as well as detailed descriptions for each command.

Commands include:

BAL (or BALANCE)

Current and available balance on the primary account

BAL CHK (or BAL CHECK, BAL CHECKING ACCOUNT)

Current account balances on all active checking accounts

BAL SAV (or BAL SAVE, BAL SAVING, BAL SAVINGS ACCOUNT)

Current balances on all active savings accounts

BAL ALL (or ALL BAL, BALANCE ALL, ALL BALANCE)

Current balances on all active accounts

LAST (or LAST5, LAST 5, LAST FIVE, LAST TRANS)

Five most recent transactions on the primary account

TRANS (or TRANSFER, TRAN, T) + amount

Transfer money from transfer account to primary account; receive updated balances for those accounts

HELP (or HLP)

Information related to using text message banking

STOP (or END, CANCEL, UNSUBSCRIBE, QUIT)

Terminates text message banking for that mobile number

If an un-enrolled user accesses the short code and sends a command other than HELP or STOP, the system responds with a generic message indicating they are not enrolled in text message banking and to contact their financial institution for more information.